

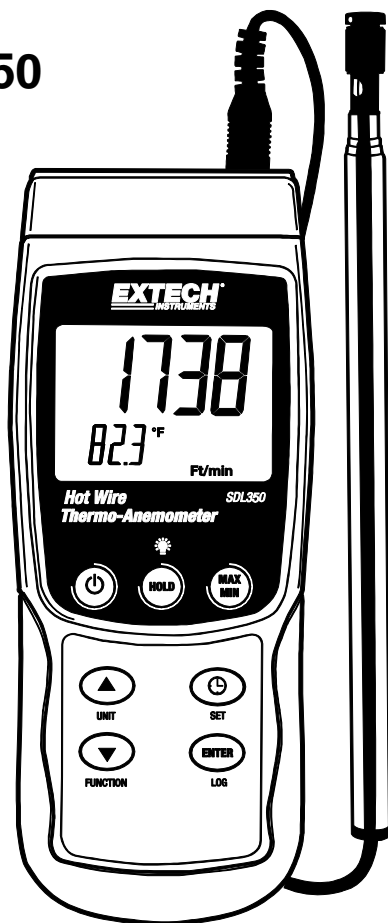
User's Guide

EXTECH[®]
INSTRUMENTS

A FLIR COMPANY

Hot Wire Thermo-Anemometer with Datalogger

Model SDL350



Introduction

Congratulations on your purchase of the Extech SDL350 Hot Wire Thermo-Anemometer Datalogger. This meter displays and stores air velocity and temperature readings. Temperature readings from the thermometer built into the probe or from an externally connected type K or J thermocouple temperature probe can be displayed and recorded. Data is stored on an SD card for transfer to a PC. This meter is shipped fully tested and calibrated and, with proper use, will provide years of reliable service.

Safety

International Safety Symbols

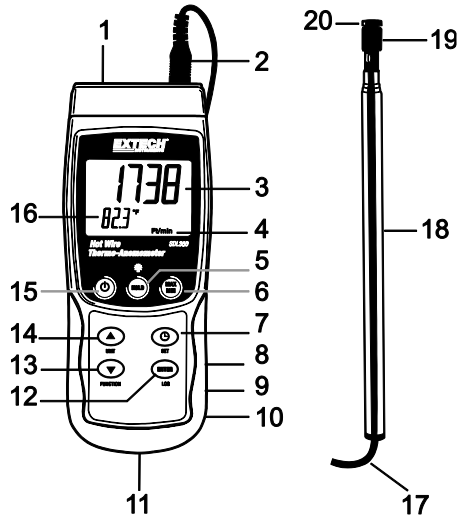


This symbol, adjacent to another symbol or terminal, indicates the user must refer to the manual for further information.

Description

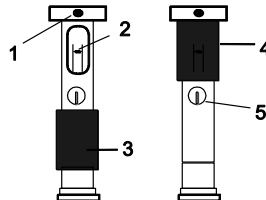
METER AND HOT WIRE PROBE

1. Thermocouple input
2. Hot Wire input plug
3. Display for air velocity and air flow readings
4. Units of measure
5. HOLD / Backlight key
6. MAX-MIN key
7. SET and Clock key
8. PC interface jack
9. Reset key
10. Power Adaptor jack
11. SD card slot
12. ENTER and LOG key
13. Down ▼ arrow and FUNCTION key
14. Up ▲ arrow and UNIT key
15. Power ON-OFF key
16. Temperature reading with units of measure
17. Hot Wire probe cable
18. Telescoping probe handle
19. Protective cover (sensors underneath)
20. Colored dot must face air flow



HOT WIRE PROBE TOP (detail)

1. Air stream must face into colored dot
2. Air velocity sensor
3. Sliding protective cover OPEN position
4. Sliding protective cover CLOSED position
5. Temperature sensor




NOTES:

Battery compartment, tilt stand, and tripod mount are located on the rear of the instrument.
Items 8, 9, and 10 are located behind the snap-off compartment cover on right side of meter.

Operation

Power ON-OFF

Power the meter ON or OFF by pressing and holding the power key  for at least 1.5 seconds.

Meter Functions

This meter has three modes of operation: Air velocity (with temperature), thermocouple temperature, and Air Volume (CFM/CMM). Press and hold the FUNCTION key for at least 1.5 seconds to switch from one mode to the other.

- Air Velocity plus Temperature mode; meter displays **An** icon.
- Type K or J thermocouple temperature mode (meter displays **tP** icon).
- Air Flow (Volume CFM/CMM) meter displays **F-US** or **F-EU** depending how the meter is set up for units of measure for area; refer to the SETUP mode for details.

Air Velocity plus Temperature Mode

1. Select the Air Velocity and Temperature mode as described above.
2. Connect the vane probe to the meter's probe jack (top right of meter) via the probe plug.
3. Hold the probe by its handle and allow the air flow to enter the sensor area. Note that the air flow must face the probe's colored dot.
4. The meter will display the air velocity measurement (upper display area) and the air temperature (lower display area).

Changing the Air Velocity Unit of Measure

This meter offers five (5) units of measure selections for air velocity: m/s (meters per second), FPM (feet per minute), Km/h (kilometers per hour), knots, and mph (miles per hour).

1. Press and hold the UNIT key for at least 1.5 seconds to switch from one unit of measure to another.
2. Note that pressing and holding the UNIT key continuously allows for quicker scrolling. Release the key when the desired unit of measure is displayed.

Thermocouple (Type J or K) Temperature Mode

1. Select the Thermocouple Temperature mode using the FUNCTION button as described above.
2. The meter will display a 'J' or a 'K'; on the left side of the display indicating the selected type. To change the thermocouple type, refer to the Setup Mode section.
3. Connect a Type J or Type K thermocouple to the meter's sub-miniature thermocouple jack (top of meter on the left).
4. Hold the thermocouple in the air in the area to be tested.
5. The meter will display the thermocouple temperature in the main display area.
6. To change the temperature unit of measure (°C and °F) refer to the Setup Mode section.

Air Flow (Volume CFM/CMM)

1. First measure and note the area of the duct or other passageway under test **in square feet or square meters**. For rectangular ducts, area is calculated using **Length * Width**; for circular ducts use **$3.14 * R^2$** .
2. Enter the area value in the SETUP mode (refer to SETUP mode section for details).
3. Select the Air Volume mode on the meter as described earlier using the FUNCTION key.
4. Connect the hot wire probe to the meter's probe jack (top right of meter) and slide open the probe's protective cover to expose the hot wire sensor. Close the protective cover when the probe is not in use.
5. Hold the probe by its handle and allow the air flow to pass through the sensor area. Note that the air flow must face the probe's colored dot. Refer to the meter and probe diagram section.
6. The meter will display the air volume measurement in the upper display area and the selected unit of measure (US or EU) in the lower display area (**F-US** for CFM; **F-EU** for CMM). CFM represents cubic feet per minute and CMM represents cubic meters per minute.

Data Hold


To freeze a measurement on the display, press the HOLD key momentarily. The meter will emit a beep, the reading will hold, and the HOLD display icon will switch on. Press the HOLD key again to release the display and exit the Data Hold mode returning the meter to the normal operating mode.

MAX-MIN Readings

For a given measurement session, this meter can record the highest (MAX) and the lowest (MIN) readings for later recall.

1. Press the MAX-MIN key momentarily to access this mode of operation (REC icon appears)
2. The meter is now recording the MAX and MIN readings.
3. Press the MAX-MIN key again to view the current MAX reading (MAX icon appears). The reading on the display is now the highest reading encountered since the REC icon was switched on (when the MAX-MIN key was first pressed).
4. Press the MAX-MIN key again to view the current MIN reading (MIN icon appears). The reading on the display is now the lowest reading encountered since the REC icon was switched on (when the MAX-MIN key was first pressed).
5. To exit the MAX-MIN mode, press and hold the MAX-MIN key for at least 1.5 seconds. The meter will beep, the REC-MAX-MIN icons will switch off, the memory will clear, and the meter will return to the normal operating mode.

Display Backlight

To turn the display backlight ON or OFF, press and hold the backlight  key for at least 1.5 seconds. The meter will beep when switching the backlight ON or OFF unless the beeper is disabled as described in the Setup Mode section of this user guide.

System Reset

If the meter's keys become inoperable or if the display freezes, the Reset button can be used to reset the instrument.

1. Use a paper clip or similar item to momentarily press the reset button located on the lower right side of the instrument under the snap-off compartment cover.
2. After pressing the Reset button, switch the instrument ON by pressing and holding the POWER key for at least 1.5 seconds. If using the power adaptor unplug the adaptor and then plug it in again to power the meter.

AC Power Adaptor

This meter is normally powered by six (6) 1.5V 'AA' batteries. However, an optional AC 9V power adaptor is available. To use the adaptor, insert the power adaptor plug into the jack on the bottom right side of the meter (under the snap-off compartment cover); plug the other end of the adaptor into an AC power source. The meter will now be permanently powered (as long as the adaptor is used) and the power key will be disabled.

Datalogger

Types of Data Recording

- **Manual Datalogging:** Manually log up to 99 readings onto an SD card via push-key press.
- **Automatic Datalogging:** Automatically log data onto an SD memory card where the number of data points is limited only by the card size. Readings are logged at a rate specified by the user.

SD Card Information

- Insert an SD card (from 1G size up to 16G) into the SD card slot at the bottom of the meter. With regard to orientation, the card should be inserted with the front of the card (label side) facing toward the rear of the meter.
- If the SD card is being used for the first time it is recommended that the card be formatted and the logger's clock set to allow for accurate date/time stamping during datalogging sessions. Refer to the Setup Mode section for SD card formatting and time/date setting instructions.
- European and USA numerical formats differ. The data on the SD card can be formatted for either format. The meter defaults to USA mode where a decimal point is used to separate units from tenths, i.e. **20.00**. The European format uses a comma, i.e. **20,00**. To change this setting, refer to the Setup Mode section.

Manual Datalogging

In the manual mode the user presses the LOG key to manually log a reading onto the SD card.

1. Set the sampling rate to '0' seconds.
2. Press and hold the LOG key for at least 1.5 seconds; the lower portion of the display will show p-n (n = memory position number 1-99).
3. Press the LOG key momentarily to log a reading into memory. The REC icon will flash each time a data point is stored (the SCAN SD icon will appear when the meter accesses the card).
4. Use the ▲ and ▼ keys to select one of the 99 data memory positions in which to record.
5. To exit the manual datalogging mode, press and hold the LOG key for at least 1.5 seconds.

Automatic Datalogging

In automatic datalogging mode the meter takes and stores a reading at a user-specified sampling rate onto SD card. The meter defaults to a sampling rate of one second. To change the sampling rate, refer to the Setup Mode section (the sampling rate cannot be '0' for automatic datalogging):

1. To begin an automatic Datalog session press and hold the LOG key for at least 1.5 seconds.
2. The meter will scan for an SD card and verify that it can be used to store data. If a card is not inserted or if the card is defective, the meter will display SCAN SD indefinitely. In this case, switch the meter OFF and try again with a valid SD card.
3. If the SD card is valid, the display will show the LOG icon (or the LOG icon alternating with the temperature display) and then the REC icon will flash each time that a reading is stored.
4. To pause the datalogger, press the LOG key momentarily. The REC icon will stop flashing. To resume logging simply press the LOG key again momentarily.
5. To terminate the datalogging session press and hold the LOG key for at least 1.5 seconds.
6. When an SD card is used for the first time a folder is created on the card and named **AHB01**. Up to 99 spreadsheet documents (each with 30,000 readings) can be stored in this folder.
7. When datalogging begins a new spreadsheet document named **AHB01001.xls** is created on the SD card in the AHB01 folder. The data recorded will be placed in the AHB01001.xls document until 30,000 readings are reached.
8. If the measurement session exceeds 30,000 readings, a new document will be created (AHB01002.xls) where another 30,000 readings can be stored. This method continues for up to 99 documents, after which another folder is created (AHB02) where another 99 spreadsheet documents can be stored. This process continues in this same fashion with folders AHB03 through AHB10 (last allowable folder).

SD Data Card to PC Data Transfer

1. Complete a datalogging session as covered above. For the first test, simply record a small amount of test data in order to gain some confidence and experience with the procedure.
2. With the meter switched OFF, remove the SD Card.
3. Plug the SD Card directly into a PC SD card reader. If the PC does not have an SD card slot, use an SD card adaptor (available at most outlets where computer accessories are sold).
4. Power the PC and run a spreadsheet software program. Open the saved documents in the spreadsheet software program (see example of a spreadsheet display below).

Spreadsheet data example

	A	B	C	D	E	F	G
1	Position	Date	Time	Value	Unit	Value	Unit
2	1	8/24/2011	15:12:00	0.8	m/s	28.8	AM Temp C
3	2	8/24/2011	15:12:01	0.8	m/s	28.8	AM Temp C
4	3	8/24/2011	15:12:02	0.8	m/s	28.8	AM Temp C
5	4	8/24/2011	15:12:03	0.8	m/s	28.8	AM Temp C
6	5	8/24/2011	15:12:04	0.8	m/s	28.8	AM Temp C
7	6	8/24/2011	15:12:05	0.8	m/s	28.8	AM Temp C
8	7	8/24/2011	15:12:06	0.8	m/s	28.8	AM Temp C
9	8	8/24/2011	15:12:07	0.8	m/s	28.8	AM Temp C
10	9	8/24/2011	15:12:08	0.8	m/s	28.8	AM Temp C
11	10	8/24/2011	15:12:09	0.8	m/s	28.8	AM Temp C
12	11	8/24/2011	15:12:10	0.8	m/s	28.8	AM Temp C
13	12	8/24/2011	15:12:11	0.8	m/s	28.8	AM Temp C
14	13	8/24/2011	15:12:12	0.8	m/s	28.8	AM Temp C
15	14	8/24/2011	15:12:13	0.8	m/s	28.8	AM Temp C
16	15	8/24/2011	15:12:14	0.8	m/s	28.8	AM Temp C
17	16	8/24/2011	15:12:15	0.8	m/s	28.8	AM Temp C
18	17	8/24/2011	15:12:16	0.8	m/s	28.8	AM Temp C

RS-232/USB PC Interface

The optional 407001A software kit (software and cable) allows streaming of data to a PC via the RS232 output jack located under the snap-off compartment cover on the meter's right side.

Setup Mode

Basic settings at a glance

To view the current configuration of the meter with regard to time, date, thermocouple type and datalogging sampling rate, press the SET/CLOCK ICON key momentarily. The meter will now display the configuration in quick succession. Repeat as necessary to observe all of the information.

Accessing the Setup mode

1. Press and hold the SET key for at least 1.5 seconds to access the Setup menu.
2. Press the SET key momentarily to step through the available parameters. The parameter type is shown on the bottom of the LCD and the current selection for that type is shown above it.
3. When a parameter is displayed that is to be changed, use the arrow keys to change the setting. Press the ENTER key to confirm a change.
4. Press and hold the SET key for at least 1.5 seconds to exit the Setup mode. Note that the meter automatically switches out of the Setup mode if no key is pressed in 7 seconds while in the Setup mode.
5. The available Setup parameters are listed below. Additional detailed information is provided below this list:

dAtE	Set the clock time (Year/Month/Date; Hour/Minute/Second)
SP-t	Set the datalogger sampling rate (1 – 3600 Second)
PoFF	Automatic power-off management
bEEP	Set beeper sound ON/OFF
dEC	Set SD card Decimal character (comma for European format)
SdF	SD memory card Format
tCF	Select the Temperature unit of measure to C or F
tYPE	Select the thermocouple type to K or J
F-US/F-EU	Select F-US for CFM (cubic feet per minute) or F-EU for CMM (cubic meters per minute) regarding Air Flow (Volume) measurements.
ArEA	For CFM/CMM Air Flow (Volume) measurements the user enters the area of the duct or other air passageway in units of square feet or square meters.

Setting the Clock Time

1. Access the **dAtE** parameter.
2. Use the arrow keys to change a value.
3. Use the ENTER button to step through the selections.
4. Press and hold the SET button for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).
5. The clock will keep accurate time even when the meter is switched off. However, if the battery expires the clock will have to be reset after fresh batteries are installed.

Setting the Datalogger Sampling Time (Rate)

1. Access the **SP-t** parameter.
2. Use the arrow keys to select the desired sampling rate. The available settings are: 0, 1, 2, 5, 10, 30, 60, 120, 300, 600, 1800, and 3600 seconds.
3. Press the ENTER key to confirm the entry.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Enabling/Disabling the Auto Power OFF Feature

1. Access the **PoFF** parameter.
2. Use the arrow keys to select **ON** (enable) or **OFF** (disable). With the Auto Power OFF feature enabled, the meter will automatically switch OFF after 10 minutes of inactivity.
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Set the Beeper Sound ON or OFF

1. Access the **bEEP** parameter.
2. Use the arrow keys to select ON (enable) or OFF (disable).
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Numerical Setting (comma or decimal)

European and USA numerical formats differ. The meter defaults to USA mode where a decimal point is used to separate units from tenths, i.e. **20.00**; European formats use a comma, i.e. **20,00** to separate units from tenths. To change this setting:

1. Access the **dEC** parameter as described in the Accessing Setup Mode section above.
2. Use the arrow keys to select USA or EUro.
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

SD Card FORMATTING

1. Access the **Sd F** parameter.
2. Use the arrow keys to select YES to format the card (select NO to abort). Note that all data on the card will be lost if formatting is attempted.
3. Press ENTER to confirm selection.
4. Press ENTER again to re-confirm.
5. The meter will automatically return to the normal operating mode when formatting is complete. If not, press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode.

Set the Temperature Units of Measure (°C or °F)

1. Access the **t-CF** parameter.
2. Use the arrow keys to select °C or °F.
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Set the Temperature Thermocouple Type (J or K)

1. Access the **tYPE** parameter.
2. Use the arrow keys to select J or K.
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).


Set the Air Flow Volume measurement units to CFM (F-US) or CMM (F-EU)

1. Access the **SET F-US / F-EU** parameter.
2. Use the arrow keys to select **US** or **EU**. **US** represents CFM (cubic feet per minute) and **EU** represents CMM (cubic meters per minute)
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Set the Area value for the air duct under test (for Air Flow Volume measurements only)

1. Access the **ArEA** parameter.
2. Use the arrow keys set the area of the duct (the equation $L * W$ is used for rectangular ducts; $3.14 * R^2$ is used for circular ducts). Note that the value must be set in square feet or square meters; therefore if the measurement is made in square inches, the area value must be converted to square feet. The setting range is 0.01 to 322.93.
3. Press ENTER to confirm setting.
4. Press and hold the SET key for at least 1.5 seconds to exit to the normal operation mode (or simply wait 7 seconds for the meter to automatically switch to the normal operating mode).

Battery Replacement and Disposal

When the low battery  icon appears on the LCD, the batteries must be replaced. Several hours of accurate readings are still possible in this condition; however batteries should be replaced as soon as possible:

1. Remove the two (2) Phillips screws from the rear of the meter (directly above the top of the tilt stand).
2. Remove and safely place the battery compartment and screws where they will not be damaged or lost.
3. Replace the six (6) 1.5V 'AA' batteries observing polarity.
4. Replace the battery compartment cover with the two (2) Phillips screws.



All EU users are legally bound by the battery ordinance to return all used batteries to collection points in your community or wherever batteries / accumulators are sold! Disposal in the household garbage is prohibited!

Specifications

General Specifications

Display	Backlit LCD; LCD size: 2 x 1.5" (52 x 38mm)
Sensor types	Hot-wire thermistor for air velocity and air flow measurements Thermistor for temperature sensor built into hot wire probe Thermocouple for remote temperature measurements
Measurement Units	Air velocity: m/S (meters per second) Km/h (kilometers per hour) Ft/min (FPM; feet per minute), Knots (nautical miles per hour), Mile/h (mph; miles per hour) Air temperature: °C / °F Air Flow (Volume): CFM or CMM Type K / Type J thermocouple: °C / °F
Datalogger Sampling Rate	AUTO: 1, 2, 5, 10, 30, 60, 120, 300, 600, 1800, 3600 seconds. Note that a one (1) second sampling rate can cause some data loss on slower computers. MANUALLY: Set the sampling rate to '0'
Memory Card	SD memory card; 1G to 16GB size
Temperature Compensation	Automatic temperature compensation for the Anemometer function and the type K/J thermometer function
Data Hold	Freeze the display reading
Memory Recall	Record and Recall the Maximum and Minimum readings
Display update rate	Approx. 1 second
Data Output	RS-232 / USB PC computer interface; for use with optional software kit part number 407001A
Operating Temperature	32 to 122°F (0 to 50°C)
Operating Humidity	85% R.H. max.
Auto Power OFF	After 10 minutes of inactivity (can be disabled)
Power Supply	Six (6) 1.5VDC batteries (optional 9V AC adaptor)
Power Consumption	Normal operation (backlight & datalogger OFF): Approx. 30 mA dc With backlight OFF and datalogging ON: Approx. 50 mA dc
Weight	0.76 lbs. (347g); meter only
Dimensions	Main instrument: 182 x 73 x 47.5mm (7.1 x 2.9 x 1.9") Telescoping probe: 0.5" (12mm) diameter x 11" (280mm) min. length; 0.5" (12mm) diameter x 37" (940mm) max. length Cable length: 7' (2.1m)

Electrical Specifications (Ambient Temperature 23°C ± 5°C)**Air velocity**

Measurement	Range	Resolution	Accuracy
m/s (meters/second)	0.2 - 5.0 m/s	0.01	± (5%rdg + x) or ± (1%FS + x) (whichever is greater) (for x, see below)
	5.1 – 25.0 m/s	0.1	
Km/h (kilometers/hour)	0.7 - 18.00 km/h	0.01	
	18.0 – 72.0 km/h	0.1	
mph (miles/hour)	0.5 – 11.20 mph	0.01	
	11.2 – 44.7 mph	0.1	
Knots	0.40 – 9.70 knots	0.01	
	9.7 – 38.8 knots	0.1	
FPM (Ft/min)	40 - 3940 ft/min	1	
x = 0.1 m/S; 0.3 km/h; 0.2 mph; 0.2 knots; or 20 ft/min			

Air temperature (via probe's built-in thermistor)

Measurement	Range	Resolution	Accuracy
°C/°F	0 to 50°C (32 to 122°F)	0.1°C (0.1 °F)	± 0.8°C (1.5°F)

Air Flow (CFM/CMM Volume)

Measurement unit	Range	Resolution
CMM (m³/ minute)	0 to 54,000 CMM	0.001 to 1 CMM
CFM (ft³/ minute)	0 to 1,907,000 CFM	0.001 to 100 CFM

Air Temperature (via Type K or Type J Thermocouple)

Sensor Type	Resolution	Range	Accuracy
Type K	0.1°C	-50.0 to 1300.0°C -100.0° to -50.1C	± (0.4%+ 0.5°C) ± (0.4%+ 1°C)
	0.1°F	-58.0 to 2372.0°F -148.0 to -58.1°F	± (0.4%+ 1°F) ± (0.4%+ 1.8°F)
Type J	0.1°C	-50.0 to 1200.0°C -100.0 to -50.1°C	± (0.4%+ 0.5°C) ± (0.4%+ 1°C)
	0.1°F	-58.0 to 2192.0°F -148.0 to -58.1°F	± (0.4%+ 1°F) ± (0.4%+ 1.8°F)

Note: Above specifications tested under an environmental RF Field Strength lower than 3 V/M and a frequency lower than 30 MHz

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Warranty

EXTECH INSTRUMENTS CORPORATION (a FLIR company) warrants this instrument to be free of defects in parts and workmanship for **three years** from date of shipment (a six month limited warranty applies to sensors and cables). If it should become necessary to return the instrument for service during or beyond the warranty period, contact the Customer Service Department at (781) 890-7440 ext. 210 for authorization or visit our website www.extech.com for contact information. A Return Authorization (RA) number must be issued before any product is returned to Extech. The sender is responsible for shipping charges, freight, insurance and proper packaging to prevent damage in transit. This warranty does not apply to defects resulting from action of the user such as misuse, improper wiring, operation outside of specification, improper maintenance or repair, or unauthorized modification. Extech specifically disclaims any implied warranties or merchantability or fitness for a specific purpose and will not be liable for any direct, indirect, incidental or consequential damages. Extech's total liability is limited to repair or replacement of the product. The warranty set forth above is inclusive and no other warranty, whether written or oral, is expressed or implied.

Calibration and Repair Services

Extech offers repair and calibration services for the products we sell. Extech also provides NIST certification for most products. Call the Customer Service Department for information on calibration services available for this product. Extech recommends that annual calibrations be performed to verify meter performance and accuracy.

Support line (781) 890-7440

Technical support: Extension 200; E-mail: support@extech.com

Repair & Returns: Extension 210; E-mail: repair@extech.com

Product specifications subject to change without notice

For the latest version of this User's Guide, Software updates, and other up-to-the-minute product information, visit our website: www.extech.com

Garantie

EXTECH INSTRUMENTS CORPORATION (une société FLIR) garantit que cet instrument est exempt de défectuosité ou de défaut de fabrication pendant une période **de trois ans** à compter de la date de livraison (une garantie limitée de six mois est applicable pour les sondes et les câbles). S'il s'avère nécessaire de retourner l'instrument pour un dépannage durant ou après la période de garantie, contactez le service à la clientèle au (781) 890-7440, poste 210, pour obtenir une autorisation de retour ou visitez notre site Web au www.extech.com pour des informations. Un numéro d'autorisation de retour (AR) doit être émis avant que tout produit puisse être retourné à Extech. L'expéditeur est responsable des frais d'expédition, de transport, d'assurance et d'emballage adéquat afin de prévenir les dommages durant le transit. Cette garantie ne s'applique pas aux défauts résultant d'une action de l'utilisateur tels un mauvais usage, un câblage adéquat, un fonctionnement hors des spécifications, un entretien ou un dépannage inadéquat, ou une modification non autorisée. Extech décline précisément toute garantie implicite ou garantie marchande ou d'adaptation à un usage particulier et ne pourra être tenu responsable d'aucun dommage direct, indirect, accidentel ou consécutif. La responsabilité totale d'Extech se limite à la réparation ou au remplacement du produit. La garantie énoncée ci-dessus est inclusive et aucune autre garantie, qu'elle soit écrite ou orale, n'est stipulée ou sous-entendue.

Service de calibrage et de réparation

Extech offre un service de calibrage et de réparation pour toute sa gamme de produits. Extech fournit également une certification NIST pour la plupart de ses produits. Contactez le Service Clients pour de plus amples informations concernant les services de calibrage disponibles pour ce produit. Extech vous recommande de procéder à un test de calibrage annuel afin de vérifier régulièrement les performances et la précision de votre appareil.

Garantía

EXTECH INSTRUMENTS CORPORATION garantiza este instrumento libre de defectos en partes o mano de obra durante **tres años** a partir de la fecha de embarque (se aplica una garantía limitada a seis meses para los cables y sensores). Si fuera necesario regresar el instrumento para servicio durante o después del periodo de garantía, llame al Departamento de Servicio a Clientes al teléfono (781) 890-7440 ext. 210 para autorización. o Visite nuestra página en Internet www.extech.com para Información de contacto. Se debe otorgar un número de Autorización de Retorno (RA) antes de regresar cualquier producto a Extech. El remitente es responsable de los gastos de embarque, flete, seguro y empaque apropiado para prevenir daños en tránsito. Esta garantía no se aplica a defectos resultantes de las acciones del usuario como el mal uso, alambrado equivocado, operación fuera de las especificaciones, mantenimiento o reparación inadecuada o modificación no autorizada. Extech específicamente rechaza cualesquier garantías implícitas o factibilidad de comercialización o aptitud para cualquier propósito determinado y no será responsable por cualesquier daños directos, indirectos, incidentales o consecuentes. La responsabilidad total de Extech está limitada a la reparación o reemplazo del producto. La garantía precedente es inclusiva y no hay otra garantía ya sea escrita u oral, expresa o implícita.

Servicios de reparación y calibración

Extech ofrece servicios completos de reparación y calibración para todos los productos que vendemos. Extech además provee certificación NIST para la mayoría de los productos. Llame al Departamento de Servicio al Cliente para solicitar información de calibración para este producto. Extech recomienda realizar calibraciones anuales para verificar el desempeño y precisión del medidor.